2021 MAY 28 AM 7: 44



2020 CERTIFICATION

Consumer Confidence Report (CCR)

Public Water System Name

0230005

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community Public Water System (PWS) to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the PWS, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR.

| procedures when distributing the CCR. | |
|--|------------------------|
| CCR DISTRIBUTION (Check all boxes that apply.) | |
| INDIRECT DELIVERY METHODS (Attach copy of publication, water bill or other) | DATE ISSUED |
| □ Advertisement in local paper (Attach copy of advertisement) | |
| On water bills (Attach copy of bill) | |
| □ Email message (Email the message to the address below) | |
| □ Other | |
| DIRECT DELIVERY METHOD (Altach copy of publication, water bill or other) | DATE ISSUED |
| □ Distributed via U. S. Postal Mail | |
| stributed via E-Mail as a URL (Provide Direct URL): | |
| □ Distributed via E-Mail as an attachment | |
| □ Distributed via E-Mail as text within the body of email message | |
| □ Published in local newspaper (attach copy of published CCR or proof of publication) | |
| Posted in public places (attach list of locations) | |
| Posted online at the following address (Provide Direct URL): https://dwsd.vs/cer1 | |
| I hereby certify that the CCR has been distributed to the customers of this public water system in the form a above and that I used distribution methods allowed by the SDWA. I further certify that the information include and correct and is consistent with the water quality monitoring data provided to the PWS officials by the MS Water Supply. Title | ed in this CCR is true |
| SUBMISSION OPTIONS (Select one method ONLY) | |
| You must email, fax (not preferred), or mail a copy of the CCR and Certification to the M | ISUH. |

Mail: (U.S. Postal Service)

MSDH, Bureau of Public Water Supply

P.O. Box 1700

Jackson, MS 39215

Email: water.reports@msdh.ms.gov

Fax: (601) 576-7800

(NOT PREFERRED)

Copy of 2020 Annual Drinking Water Quality Report Diamondhead Water and Sewer District

Spanish (Espanol)

Este informe contiene informacion muy importante sobre la calidad de su agua beber. Traduscalo o hable con alguien que lo entienda bien.

Is my water safe? YES

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions? NO

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

Ground water source

Source water assessment and its availability

You get find Information on our web site OR contact your local Health Dept

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts

of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved?

Contact the District

Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.

- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely.

 Make it a family effort to reduce next month's water bill!
- Visit www.epa.gov/watersense for more information.

Cross Connection Control Survey

The purpose of this survey is to determine whether a cross-connection may exist at your home or business. A cross connection is an unprotected or improper connection to a public water distribution system that may cause contamination or pollution to enter the system. We are responsible for enforcing cross-connection control regulations and insuring that no contaminants can, under any flow conditions, enter the distribution system. If you have any of the devices listed below please contact us so that we can discuss the issue, and if needed, survey your connection and assist you in isolating it if that is necessary.

- Boiler/ Radiant heater (water heaters not included)
- Underground lawn sprinkler system
- Pool or hot tub (whirlpool tubs not included)
- Additional source(s) of water on the property
- Decorative pond
- Watering trough

Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil
 a message next to the street drain reminding people "Dump No Waste Drains to River" or
 "Protect Your Water." Produce and distribute a flyer for households to remind residents that
 storm drains dump directly into your local water body.

Other Information

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", MS 0230005 is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which average fluoride samples results were within the optimal range of 0.6-1.2 ppm was 3. The percentage of fluoride samples collected in previous calendar year was within the optimal range of 0.6-1.2 ppm was 50%.

Results of radon monitoring

Radon is a radioactive gas that you can't see, taste, or smell. It is found throughout the U.S. Radon can move up through the ground and into a home through cracks and holes in the foundation. Radon can build up to high levels in all types of homes. Radon can also get into indoor air when released from tap water from showering, washing dishes, and other household activities. Compared to radon entering the home through soil, radon entering the home through tap water will in most cases be a small source of radon in indoor air. Radon is a known human carcinogen. Breathing air containing radon can lead to lung cancer. Drinking water containing radon may also cause increased risk of stomach cancer. If you are concerned about radon in your home, test the air in your home. Testing is inexpensive and easy. Fix your home if the level of radon in your air is 4 picocuries per liter of air (pCi/L) or higher. There are simple ways to fix a radon problem that aren't too costly. For additional information, call your state radon program or call EPA's Radon Hotline (800-SOS-RADON).

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Diamondhead Water and Sewer District is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally

occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

| | MCLG | MCL, | Detect In | Ra | nge | | | |
|---|--------------|----------------|---------------|---------|--------|----------------|-------------|--|
| Contaminants | or MRDLG | TT, or MRDL | Your Water | Low | High | Sample Date | Violation | Typical Source |
| Disinfectants & Disinfect | ion By-Pro | ducts | | | | | | |
| (There is convincing evide | nce that add | dition of a | a disinfec | tant is | necess | sary for co | ontrol of m | icrobial contaminants) |
| Chlorine (as Cl2) (ppm) | 4 | 4 | 0.90 | 0.04 | 1.96 | 2020 | No | |
| Haloacetic Acids (HAA5) (ppb) | NA | 60 | 20 | 20 | NA | 2020 | No | By-product of drinking water chlorination |
| Inorganic Contaminants | | | | | | | | |
| Nitrate [measured as Nitrogen] (ppm) | 10 | 10 | .08 | NA | .08 | 2020 | No | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits |
| Nitrite [measured as Nitrogen] (ppm) | 1 | 1 | .02 | NA | NA | 2020 | No | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits |
| Radioactive Contaminan | ts | | | | | | | |
| Alpha emitters (pCi/L) | 0 | 15 | 1.5 | NA | NA | 2020 | No | |
| Radium (combined 226/228) (pCi/L) | 0 | 5 | .43 | NA | NA | 2020 | No | Erosion of natural deposits |
| Volatile Organic Contam | inants | | | | | | | r |
| 1,1,1-Trichloroethane (ppb) | 200 | 200 | .5 | NA | NA | 2020 | No | Discharge from metal degreasing sites and other factories |
| 1,1,2-Trichloroethane (ppb) | 3 | 5 | .5 | NA | NA | 2020 | No | Discharge from industrial chemical factories |
| 1,1-Dichloroethylene (ppb) | 7 | 7 | .5 | NA | NA | 2020 | No | Discharge from industrial chemical factories |
| 1,2,4-Trichlorobenzene (ppb) | 70 | 70 | .5 | NA | NA | 2020 | No | Discharge from textile- finishing factories |
| 1,2-Dichloroethane (ppb) | 0 | 5 | .5 | NA | NA | 2020 | No | Discharge from industrial chemical factories |
| 1,2-Dichloropropane (ppb) | 0 | 5 | .5 | NA | NA | 2020 | No | Discharge from industrial chemical factories |
| Benzene (ppb) | 0 | 5 | .5 | NA | NA | 2020 | No | |

| | MCLG | MCI | ۷, | etect In | Range | | | | | | |
|---|-------------|-------|---------------|-----------------|-------|------|----------------|-------------|----------------|---|--|
| Contaminants | or MRDLG | TT, o | | our ater | Low | High | Sample Date | | Violatio | Typical Source | |
| | | | | | | | | | | Discharge from factories; Leaching from gas storage tanks and landfills | |
| Carbon Tetrachloride (ppb) | 0 | 5 | | .5 | NA | NA | 20 | 20 | No | Discharge from chemical plants and other industrial activities | |
| Chlorobenzene (monochlorobenzene) (ppb) | 100 | 100 |) | ₄ 5 | NA | NA | 20 | 20 | No | Discharge from chemical and agricultural chemical factories | |
| Dichloromethane (ppb) | 0 | 5 | | 5 | NA | NA | 20 | 20 | No | Discharge from pharmaceutical and chemical factories | |
| Ethylbenzene (ppb) | 700 | 700 |) | .5 | NA | NA | 20 | 20 | No | Discharge from petroleum refineries | |
| Styrene (ppb) | 100 | 100 |) | ₃ .5 | NA | NA | 20 | 20 | No | Discharge from rubber and plastic factories; Leaching from landfills | |
| Tetrachloroethylene (ppb) | 0 | 5 | | .5 | NA | NA | 20 | 20 | No | Discharge from factories and dry cleaners | |
| Toluene (ppm) | 1 | 1 | | .5 | NA | NA | 20 | 20 | No | Discharge from petroleum factories | |
| Trichloroethylene (ppb) | 0 | 5 | | .5 | NA | NA | 20 | 20 | No | Discharge from metal degreasing sites and other factories | |
| Vinyl Chloride (ppb) | 0 | 2 | | .5 | NA | NA | 20 | 20 | No | Leaching from PVC piping; Discharge from plastics factories | |
| Xylenes (ppm) | 10 | 10 | | .5 | NA | NA | 20 | 20 | No | Discharge from petroleum factories; Discharge from chemical factories | |
| cis-1,2-Dichloroethylene (ppb) | 70 | 70 | | .5 | NA | NA | 20 | 20 | No | Discharge from industrial chemical factories | |
| o-Dichlorobenzene (ppb) | 600 | 600 |) | .5 | NA | NA | 20 | 20 | No | Discharge from industrial chemical factories | |
| p-Dichlorobenzene (ppb) | 75 | 75 | | 5 | NA | NA | 20 | 20 | No | Discharge from industrial chemical factories | |
| trans-1,2- Dichloroethylene (ppb) | 100 | 100 |) | .5 | NA | NA | 20 | 20 | No | Discharge from industrial chemical factories | |
| Contaminants | MCLG | | Your Vater | Sam Dat | . - | | | ceeds AL | Typical Source | | |
| Inorganic Contaminants | | | | | | | | | - | | |
| Copper - action level at consumer taps (ppm) | 1.3 | 1.3 | .2 | 201 | 8 | 0 | | | No s | Corrosion of household plumbing ystems; Erosion of natural eposits | |
| | 0 | 15 | 2 | 201 | 8 | 0 | | | No | | |

| Contaminants | MCLG | AL | | # Samples Exceeding AL | Exceeds AL | Typical Source |
|--|------|----|--|------------------------------|---------------|--|
| Lead - action level at consumer taps (ppb) | | | | | | Corrosion of household plumbing systems; Erosion of natural deposits |

| nit Descriptions | | | | | | | |
|------------------|--|--|--|--|--|--|--|
| Term | Definition | | | | | | |
| ppm | ppm: parts per million, or milligrams per liter (mg/L) | | | | | | |
| ppb | ppb: parts per billion, or micrograms per liter (μg/L) | | | | | | |
| pCi/L | pCi/L: picocuries per liter (a measure of radioactivity) | | | | | | |
| NA | NA: not applicable | | | | | | |
| ND | ND: Not detected | | | | | | |
| NR | NR: Monitoring not required, but recommended. | | | | | | |

| Important Drinl | xing Water Definitions |
|-----------------------------|---|
| Term | Definition |
| MCLG | MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety. |
| MCL | MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. |
| TŢ | TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water. |
| AL | AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow. |
| Variances and Exemptions | Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions. |
| MRDLG | MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants. |
| MRDL | MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants. |
| MNR | MNR: Monitored Not Regulated |
| MPL | MPL: State Assigned Maximum Permissible Level |

For more information please contact:

Contact Name: Joe Higginbotham Address: 4425 Park Ten Drive Diamondhead, MS 39525 Phone: 228-216-6081 Diamondhead Water & Sewer District 4425 Park Ten Drive Diamondhead, MS 39525 **RETURN SERVICE REQUESTED** 1-4526··· 1 T1 P1

 \square If your mailing address has changed, please check here and complete the reverse side.



| Amount Due | Due Date |
|------------|----------------|
| \$72.08 | 6/10/2021 |
| Account # | After Due Date |
| | \$82.08 |
| Service | e Address |
| | STREET |

Diamondhead Water & Sewer District 4425 Park Ten Drive Diamondhead, MS 39525 իվովուլնգնցույնըը ինդինների ինդը ինչևին ինիկին



DUE UPON RECEIPT

Keep this section for your records

Office Hrs: M - F 8:00 - 4:00 Phone: 228-255-5813 Fax: 228-255-5840 Website: www.dwsd.us

| Amount Due | Due Date | Bill Detail Previous Balance \$ | | Consumption History | | | |
|------------------------|----------------|---------------------------------|----|---------------------|--------------------------------|---------------------|--|
| \$72.08 | 6/10/2021 | | | Previous Balance \$ | | Previous Balance \$ | |
| Account # | After Due Date | Late Fee | \$ | | 4/13/2021 1 0 3/13/2021 | | |
| \$82.08 | | Current Water | \$ | 24.03 | Previous Reading | 97512 | |
| Service Address STREET | | Current Sewer | \$ | 48.05 | Current Reading | 101624 | |
| | | Amount Due | \$ | 72.08 | Consumption | 4112 | |

IF PAYMENT IS NOT RECEIVED WITHIN SEVEN (7) DAYS FROM DUE DATE, SERVICE WILL BE DISCONNECTED WITHOUT FURTHER NOTICE

Payment Methods: Bank Draft, Cash, Credit Card, Checks, or Money-Orders. Contact the Office for bank draft set-up. NSF Checks are subject to disconnection.

Failure to receive your bill for any reason does not excuse you from payment or disconnection for non-payment.

If services are disconnected, a service fee and additional deposit will be required before service is restored.

For questions regarding your bill, call PRIOR to the due date.

Drop-box locations: Office driveway (white box), Door slot, or Aloha Plaza (outside post office)

After hour emergencies can be reported 24/7 by calling (228) 255-5813.

NOTICE

The 2020 Annual Water Quality Report (CCR) is available at https://dwsd.us/ccr1 or hard copies are available in our main office. *DWSD will be closed on Monday, July 5th in observance of Independence Day.*

PAY YOUR BILL ONLINE AT WWW.DWSD.US

(Credit card payments accepted by phone or online will have a third party processing fee)

FOR ASSISTANCE CALL (228)255-5813 (Phone payments available.)